**Nancy Smithbauer**

*PA Department of Labor & Industry, Unemployment Compensation*

*Workforce Development Representative*

**Biography**

Nancy Smithbauer, Workforce Development Representative for Unemployment Compensation has been employed by the Pennsylvania Department of Labor & Industry for 12 years.

Nancy helps employers and claimants understand the Unemployment Compensation Laws and assists with navigating the process to ensure the proper application of the program. She is a member of the Rapid Response Coordination Services Team that provides information and assistance to workers in the event of a lay off or closure.

Nancy is also a “trouble shooter” for individuals and employers who are in need of assistance with a UC Claim. Her service area spans across 12 counties.